

Albion Waste Terms of Service

Last updated: 13 February 2024

1. Introduction

Welcome to Albion Waste. Albion Waste is the trading name of Epicure Number 2 Ltd, a company registered in England and Wales. These Terms of Service ("Terms") govern your access to and use of our website ("Site") and the services we provide. By accessing or using our Site, you agree to be bound by these Terms, our Privacy Policy, and any other policies or guidelines that may be applicable. If you do not agree with any part of these Terms, you must immediately discontinue your use of the Site.

2. Changes to the Terms

We reserve the right to modify these Terms at any time without prior notice. Any changes will be posted on this page, and it is your responsibility to review the Terms periodically. Your continued use of the Site after any changes have been made constitutes your acceptance of the revised Terms. If you do not agree to the updated Terms, you must stop using the Site immediately. Any changes made after you have placed an order will not affect that order unless required by law.

3. Eligibility

To interact with Albion Waste on our Site, you may be required to provide personal details, including but not limited to your real name, phone number, email address, and other requested information. By placing an order for services, such as the delivery of bags or cardboard stickers, or if you are an existing client, you expressly authorise us to perform credit checks as deemed necessary. This may involve transmitting or obtaining information about you from third parties, including credit reports, to authenticate your identity, validate your payment method, and authorise individual purchase transactions.

We may use the personal information you provide for anti-fraud checks, which may involve disclosing this information to credit reference or fraud prevention agencies. These agencies may keep a record of the information provided, as further described in our Privacy Policy.

4. Intellectual Property Rights (IP Rights)

Your use of the Site and its content does not grant you any rights to any copyright, designs, trademarks, or other intellectual property rights related to the content, including Albion Waste software and all HTML and other code contained within the Site. All such content, including third-party trademarks and intellectual property rights mentioned or displayed on the Site, is protected by national intellectual property laws and international treaties.

You are permitted to use the content only as expressly authorised by Albion Waste or its third-party licensors. Any reproduction, distribution, or use of the content without prior written permission is strictly prohibited and may result in legal action. You are, however, allowed to make one copy of the content for personal use only.

5. Hours of Operation

Our customer service team is available during UK working hours, Monday to Friday, from 8:00 am to 5:00 pm, Saturday to Sunday from 9:00am to 1:00 pm. However, our operational services run 24 hours a day, 364 days a year, ensuring continuous support and service delivery.

6. Compensation

You agree to fully indemnify, defend, and hold harmless Albion Waste, its officers, directors, agents, affiliates, licensors, and suppliers, from and against all liabilities, claims, expenses, damages, and losses, including legal fees, arising from any breach of these Terms by you or any other person accessing the Site using your internet account. This obligation will survive the termination of these Terms and your use of the Site.

7. Our Relationship

You acknowledge and agree that no joint venture, partnership, employment, or agency relationship exists between you and Albion Waste as a result of these Terms or your use of the Site. You agree not to hold yourself out as a representative, agent, or employee of Albion Waste, and we will not be liable for any representation, act, or omission on your part. If you sign up for a service with Albion Waste, a formal service contract will be established.

8. No Waiver

If you breach these Terms and we do not take immediate action, this does not mean that we have waived our rights and remedies concerning that breach or any future breaches. We will still be entitled to use our rights and remedies in any other situation where you breach these Terms.

9. Governing Law

These Terms, along with all related policies and procedures, will be governed by and construed in accordance with the laws of England and Wales. In the event of a dispute, you agree that the courts of England and Wales will have exclusive jurisdiction. You also acknowledge that these Terms, together with our Privacy Policy, constitute the complete and exclusive agreement between us concerning your use of the Site, superseding all prior agreements or communications.

10. Severability

If any provision of these Terms is found to be unenforceable or invalid under applicable law, such unenforceability or invalidity will not render the Terms unenforceable or invalid as a whole. We will amend or replace the invalid provision with one that is valid and enforceable, reflecting, as closely as possible, our original objectives and intent.

11. Use of the Site

By using this Site, you acknowledge and agree that your access and use of it are:

- Subject to these Terms, which may change at any time without notice.
- Subject to all applicable laws.
- Undertaken at your own risk.

Please refer to this page regularly to review our current Terms.

12. Contact Information



If you have any questions or concerns regarding these Terms, please contact us at ops@albionwaste.net.